



# Using Parent/Guardian NYC Student Account (NYCSA) to reset your Child's Student Password (@NYCStudents.Net)

# Parent/Guardian NYCSA (NYC Student Account)

NYC Department of Education

Sign In

## NYC Schools Account

### Welcome NYC Parent or Guardian!

The new NYC Schools Account is your gateway to some exciting technology to support and track your children's progress through public school education at the NYC Department of Education. Open an account today to easily track your child's progress from Pre-K through high school graduation, and get access to other digital content for New York City families exclusively available to NYC Schools Account holders.

Opening a NYC Schools Account is the first step towards becoming more involved in your student's education. Receive updates via text messages or email about school closures, emergencies, and upcoming events. Link your students and start monitoring things like grades, test scores, attendance.




Sign In

Create New Account

Forgot your password?

Learn More Add to Home

### With an NYC Schools Account You Can:

- **Track Student Progress**  
Track your Student's grades, test scores, progress towards graduation and more.
- **Report Bullying**  
Report incidents of student on student bullying harassment etc.
- **Take Free Courses**  
Take online courses on a variety of topics about the DOE, career development and more!

There is a new way for you to stay connected to your student's education and more in the new NYC Schools Account (NYCSA) Portal. One sign-in will allow you to:

- See your students grades, test scores and more in My Student
- Take classes in Parent University
- 
- Report bullying
- Access forms for your child
- Reset your child's DOE account password

**You can access your NYCSA at:**

**<https://www.schoolsaccount.nyc>**

**Sign in with your email and password.**

**This should be the same email you provided to the school as your contact information.**

**For help setting up your NYCSA account and adding your children, visit: [NYCSA account set-up guide for parents](#)**

# After you log in and have added your student, click on the Settings Wheel.

The screenshot shows the NYC Schools Account dashboard. At the top left is the NYC Department of Education logo. At the top right is the text "NYC Schools Account". Below this is a blue navigation bar containing a grid icon, a bell icon, a gear icon (the settings wheel), and a user profile icon. A large orange arrow points to the gear icon. Below the navigation bar, the main content area starts with "Welcome, [redacted]". Underneath is the "Your Students" section, which includes two student profile cards and a blue "Add Student" button. At the bottom, there are three feature cards: "MyStudent" (dark blue), "Parent U" (medium blue), and "Bullying Reporting" (light green).

# To update your child's password click on Student Password

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NYC Schools Account

## Manage Account

- + Add Students
- @ Email
- 🔑 Password
- 👤 **Student Password**
- 🔒 Security Questions
- 🌐 Language Preference
- 🔗 Stay Connected

### Manage Account

Use this area to update your email, password, and security questions. With an account creation code obtained from your school, you can also link students to your account.

- **Select the child whose password you want to update under Student Name.**
- **Enter New Password**
- **Click Save and you are done!**

## Passwords Must:

- **Contain between 8–32 characters.**
- **Contain at least one number (0–9).**
- **Contain at least one lowercase letter (a–z).**
- **Contain at least one uppercase letter (A–Z).**

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### Student Password

Student Name:

New Password

Retype New Password



**Your child can now access their account and DOE resources at:**

**<https://teachhub.schools.nyc/>**

**They can also manage their own password, set a pin and create security questions.**

**[More info on Student Accounts Here](#)**

**NOTE:**

Your student can change their password once every 30 days.

You or your child's teacher can change your child's password as often as necessary.