

Using Parent/Guardian NYC Student Account (NYCSA) to reset your Child's Student Password (@NYCStudents.Net)

Parent/Guardian NYCSA (NYC Student Account)



There is a new way for you to stay connected to your student's education and more in the new NYC Schools Account (NYCSA) Portal.

One sign-in will allow you to:

- See your students grades, test scores and more in My Student
- Take classes in Parent University
- Report bullying
- Access forms for your child
- Reset your child's DOE account password

You can access your NYCSA at:

https://www.schoolsaccount.nyc

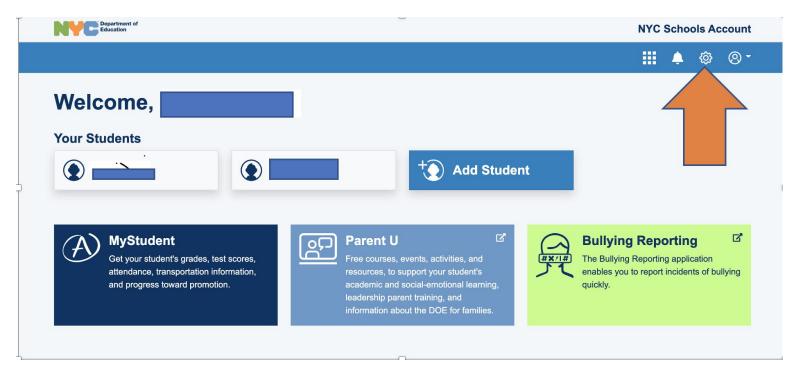
Sign in with your email and password.

This should be the same email you provided to the school as your contact information.

For help setting up your NYCSA account and adding your children, visit: NYCSA account set-up guide for parents

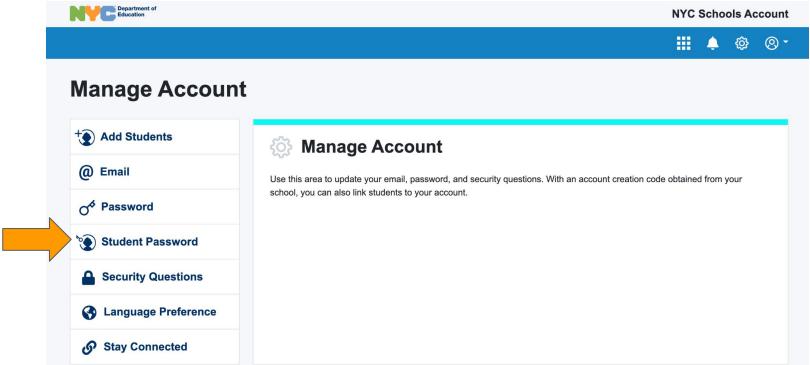


After you log in and have added your student, click on the Settings Wheel.





To update your child's password click on Student Password

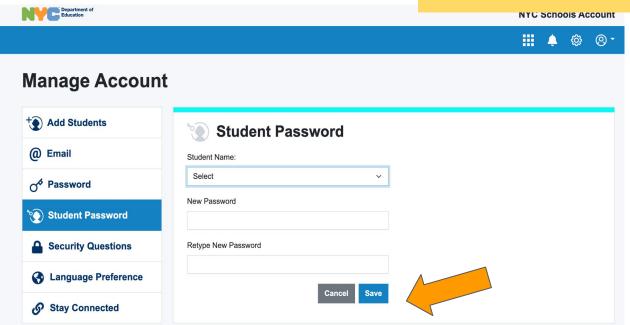




- Select the child whose password you want to update under Student Name.
- Enter New Password
- Click Save and you are done!

Passwords Must:

- Contain between 8–32 characters.
- Contain at least one number (0–9).
- Contain at least one lowercase letter (a-z).
- Contain at least one uppercase letter (A–Z).





Your child can now access their account and DOE resources at:

https://teachhub.schools.nyc/

They can also manage their own password, set a pin and create security questions.

More info on Student Accounts Here

NOTE:

Your student can change their password once every 30 days.

You or your child's teacher can change your child's password as often as necessary.

